







# FOOD WASTE PREVENTION COURSE 100% ONLINE JUNE 29-30, 2020

ZOOM MEETINGS

**COURSE OVERVIEW** 

Day 1 (3h)

# 3 Topics on the Fundamentals of Food Waste Prevention



#### The 1.6 Billion Tons Crisis

The economic, social and environmental implications of food waste at the global level



#### From Farm to Fork (to farm)

Food loss and waste along the supply chain, circular economy and food efficiency



#### **Food Waste Monitoring System**

How to set up an efficient system in MICE operations: categories, methodology, stakeholders, tools and practices

Day 2 (3h)

## 3 Topics on How To Engage your Team and your Guests



#### **Staff Engagement for Food Efficiency**

To win hearts and mind is the key for success. Roles, activities, perks and managerial ways to get employees' buy-in



#### The Delicate Art of **Sustainability Communication**

Use the 7 pillars of genuine communication on sustainability, choose the right content and design the narrative aligned with your strategy



#### **Engaging Participants in Food Waste Prevention**

Review existing touch points, nudge participants to reduce plate waste and add a feel-good factor to their experience

#### **LEARNING OUTCOME**

- ✓ Approach food waste as a systemic issue
- ✓ Recognize and describe the main food waste generation **points** along the supply chain
- ✓ Use and apply tools and techniques in order to minimize food waste in MICE operations
- ✓ Apply **managerial procedures** to get your team's buy-in
- √ Be able to communicate action plans of sustainability strategy to your stakeholders
- ✓ Get your **guests engaged** in food waste prevention

#### **DATES**

#### DAY 1

June 29, 2020

2PM - 5PM (ICT)

**Zoom Meetings** 



DAY 2

June 30, 2020



9AM - 12PM (ICT)



**Zoom Meetings** 

\*The course is delivered in English

#### WHO SHOULD ATTEND

Professionals in MICE, Hospitality and Tourism industry, Government officials, Lecturers and Graduates

# FREE REGISTRATION

https://www.lightblueconsulting.com/tceb

#### **MEET YOUR INSTRUCTORS**



# Benjamin Lephilibert

Founder & Managing Director 12 years of hospitality sustainability experience



### Lauren Kharouni

Operations & Strategy Manager Sustainability expert and certified sustainable tourism auditor